

**Amendments to the Claims:**

The following listing of claims will replace all prior versions, and listings, of claims in the application:

1. (Currently Amended) A device implemented method of providing information for events associated with an operation of a payment media handling apparatus, the method comprising:

causing a controller to determine that a payment media handling operation event has occurred during the operation of the payment media handling apparatus;

~~\_\_\_\_\_ outputting a communication on an output device that:~~

~~\_\_\_\_\_ informs informing a responsible party, via an output device, of the payment media handling operation event; and~~

~~\_\_\_\_\_ prompting the responsible party, via the output device, whether the responsible party wants to receive a set of instructions;~~

~~\_\_\_\_\_ causing the controller to determine if the responsible party responded to the prompt as wanting to receive the set of instructions or not wanting to receive the set of instructions;~~

~~\_\_\_\_\_ provides a set providing the set of instructions, via the output device, comprising at least an audio and visual message to the responsible party on action steps to resolve the payment media handling operation event when the responsible party wants to receive the set of instructions; and~~

~~\_\_\_\_\_ prompts the responsible party via the output device, prior to the providing step, whether it wants to receive the set of instructions.~~

~~\_\_\_\_\_ omitting the set of instructions when the responsible party does not want to receive the set of instructions.~~

2. (Original) The method of claim 1, wherein the payment media handling operation event comprises at least one of a payment media handling apparatus error, a payment media handling apparatus electronic coupling event, a payment media handling apparatus operation question and a payment media processing event.

3. (Original) The method of claim 1, wherein the set of instructions further comprises one or more of a visual message, an audio message and a text message.

4. (Previously Presented) The method of claim 1, wherein the payment media handling operation event is a payment media handling apparatus error, and the payment media handling apparatus error comprises at least one of a payment media note jam, a payment media coin jam, a payment media note misfeed, a payment media coin misfeed, a payment media note double feed, an unauthorized payment media activity and a fraudulent payment media activity.

5. (Previously Presented) The method of claim 1, wherein the payment media handling operation event is a payment media handling apparatus electronic coupling event, and the payment media handling apparatus electronic coupling event comprises an event which identifies that the payment media handling apparatus is coupled to another electronic device.

6. (Previously Presented) The method of claim 1, wherein the payment media handling operation event is a payment media processing event, and the payment media processing event comprises one or more events associated with performance of a payment media operation.

7. (Original) The method of claim 6, wherein the payment media operation includes at least one of a payment media acceptance operation, a start fund operation, a

payment media change dispensing operation, a payment media advance operation and a payment media bank deposit operation.

8. (Previously Presented) The method of claim 1, wherein the responsible party includes at least one of a payment media handling apparatus user, a supervisory entity in a retail store, a supervisory entity not physically located in the retail store, a payment media handling apparatus repair representative, a security representative and a law enforcement official.

9. (Original) The method of claim 1, wherein the audio and visual message comprises at least one of a computer slide presentation and a video presentation.

10. (Canceled)

11. (Original) The method of claim 1, wherein the step of determining that the payment media handling operation event has occurred comprises performing at least one of a payment media handling apparatus self-diagnostic action and a payment media handling apparatus self-correcting action.

12. (Currently Amended) A machine-readable storage medium that provides instructions for providing information for events associated with an operation of a payment media handling apparatus, the instructions, when executed by a processor, cause the processor to perform operations comprising:

determining that a payment media handling operation event has occurred during the operation of the payment media handling apparatus;

informing a responsible party of the payment media handling operation event;

prompting the responsible party whether the responsible party wants to receive a set of instructions;

receiving a response from the responsible party whether the responsible party wants to receive the set of instructions or does not want to receive the set of instructions;

providing a set of instructions to the responsible party on action steps to resolve the payment media handling operation event when the responsible party wants to receive the set of instructions; and

prompting the responsible party, prior to the providing step, whether it wants to receive the set of instructions;

omitting the set of instructions when the responsible party does not want to receive the set of instructions;

wherein the set of instructions comprises at least an audio and visual message.

13. (Original) The machine-readable storage medium of claim 12, wherein the set of instructions further comprises one or more of a visual message, an audio message and a text message.

14. (Previously Presented) The machine-readable storage medium of claim 12, wherein the responsible party includes at least one of a payment media handling apparatus user, a supervisory entity in a retail store, a supervisory entity not physically located in the retail store, a payment media handling apparatus repair representative, a security representative and a law enforcement official.

15. (Original) The machine-readable storage medium of claim 12, wherein the payment media handling operation event comprises at least one of a payment media handling apparatus error, a payment media handling apparatus electronic coupling event, a payment media handling apparatus operation question and a payment media processing event.

16. (Previously Presented) The machine-readable storage medium of claim 12, wherein the payment media handling operation event is a payment media handling apparatus

error and the payment media handling apparatus error comprises at least one of a payment media note jam, a payment media coin jam, a payment media note misfeed, a payment media note double feed, an unauthorized payment media activity and a fraudulent payment media activity.

17. (Previously Presented) The machine-readable storage medium of claim 12, wherein the payment media handling operation event is a payment media handling apparatus electronic coupling event and the payment media handling apparatus electronic coupling event comprises an event which identifies that the payment media handling apparatus is coupled to another electronic device.

18. (Previously Presented) The machine-readable storage medium of claim 12, wherein the payment media handling operation event is a payment media processing event and the payment media processing event comprises one or more events associated with performance of a payment media operation.

19. (Original) The machine-readable storage medium of claim 12, wherein the audio and visual message comprises at least one of a computer slide presentation and a video presentation.

20. (Currently Amended) A system for providing information for events associated with an operation of a payment media handling apparatus, the system comprising:

an output device; and

a controller coupled to the output ~~device~~device, the controller:

~~for determining~~determines that a payment media handling operation event has occurred during the operation of the payment media handling apparatus;

~~for informing~~informs a responsible party of the payment media handling operation event; and

\_\_\_\_\_ prompts the responsible party whether the responsible party wants to receive the set of instructions;

\_\_\_\_\_ receives a response from the responsible party indicating whether the responsible party wants to receive the set of instructions or does not want to receive the set of instructions;

\_\_\_\_\_ for providing a provides the set of instructions to the responsible party on action steps to resolve payment media handling operation event, the set of instructions provided via the output device, when the responsible party wants to receive the set of instructions, and

\_\_\_\_\_ for prompting the responsible party, prior to providing the set of instructions, whether it wants to receive the set of instructions;

\_\_\_\_\_ omits the set of instructions when the responsible party does not want to receive the set of instructions;

\_\_\_\_\_ wherein the set of instructions comprises at least an audio and visual message.

21.-33. (Canceled)